



TUI Group Operation Centre

Exceptional Services
Exceptional Skills

GO Centre Facts & Figures

Group Airlines	7
Non Group Airlines	4
Aircraft	124
Aircraft Types	22
Departure Airports	63
Surveyed Airports	389
Number of Routes (Route Database)	22,000
Annual Sector Movements	133,500



Contact us
and visit our website for further details
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TUI Group Operation Centre



The TUI Group Operation Centre, or simply just GO Centre, is an aspiring knowledge centre with over 70 years of combined experience in the commercial aviation industry, in particular in the areas of Flight Operation, Dispatch and Flight Support. Embedded in one of the largest German leisure travel airlines, the TUI Group Operations Centre offers all the sustainable advantages of an independent service provider.

Core services

Utilizing our suite of integrated technology systems, the TUI Group Operations Centre can provide you with professional business solutions:

- **Flight Planning**
Worldwide, ranging from ultra shorthaul to long range ETOPS, with web-based briefing systems supporting paperless cockpit solutions
- **ATC Slot Management**
ATC flight plan coordination with IFPU, CFMU, or worldwide with the appropriate ATC units.
- **Flight Support**
Our aircraft performance software allowing on-the-spot performance calculations including weight and balance interactivity supporting paperless cockpit solutions.
- **Flight Planning Systems**
We provide airlines with the axe-flight planning application from EDS for their own local flight dispatch. Utilise the application to the maximum possible extent and benefit from all the long-term advantages without having to support the system with an appropriate back office yourself.

Saving potentials

- Substantial reduction in operational costs
- Low implementation cost
- GO Centre has an efficient asset management and equipment balance allowing us to offer our service at very competitive market rates.
- Year on year increase in average staff utilization through efficient labour planning and productivity increase. Dispatch & back-offices
- GO Center offers full operational redundancy – Back-up operations & dispatch (legal requirement).
- GO Centre eliminates training cost for operations and dispatch personell
- GO Centre improves ATC on-time performance

Customer benefits

The GO Centre services and the effort we place in the customer-facing part our business, enables us to generate enormous benefits for our customer airlines by providing each with sustainable and competitive advantages for their operations.

- Modular service packages
- Simple technology integration
- Customized services and products
- Fully FAA, ICAO or LBA licensed staff
- Less paper cockpit concept solutions (LPCC)
- Transparent and flexible pricing
- Cost effectiveness of our services and products
- Service level management
- Customer defined KPI and performance monitoring
- Management transparency

Success

The GO Centre currently provides services to four “external” customers of which two extended their contracts with GO Centre for another two years in early 2005. The GO Centre was able to substantially increase the ATC performance of our largest UK customer contributing to their success in becoming UK’s most punctual airline in 2004.

Target group

Our customers include airlines operating within the charter, schedule, executive and low-cost market, now sized between 3 and 30 aircraft. Wherever a commercial aviation opportunity appears, we provide the types of solutions needed for an efficient and successful operation.